

Who are Citizens Advice Staffordshire North & Stoke-on-Trent?

SNSCAB is an independent charity—we are not part of the council or DWP/HMRC — and we can give independent advice about almost anything.

We are staffed by paid workers and volunteers, who provide advice and support at a variety of locations around North Staffordshire.

We give **free, confidential, impartial advice** to anyone who asks for it, regardless of race, gender, disability, sexuality, age or class. The help can be simple advice about benefits, or we may give help filling in complex forms, writing important letters, speaking to officials, or negotiating on your behalf.

In addition to helping individuals we use the lessons learned from their situations to campaign for a fairer society.

What is Potteries Gold?

This is a lottery funded project to help people in Stoke-on-Trent cope with the changes taking place to the Benefits System under the Government's Welfare Reform Programme. We will be working all across the area — coming to a venue near you.

Want to know more about becoming a community champion?

Telephone:

01782 408 668

Or email

Potteries.gold@sncab.org.uk

Or

complete and send the tear off slip to the address below:

Potteries Gold Community
Champions
Citizens Advice Staffordshire North &
Stoke-on-Trent
Advice House
Cheapside, Hanley
Stoke-on-Trent
ST1 1HL

If you have access to the internet, visit our website at **www.sncab.org.uk** to find out more about us

Or follow us on FaceBook and Twitter: search for Potteries Gold



LOTTERY FUNDED



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Potteries Gold

A project of Citizens Advice Staffordshire
North & Stoke-on-Trent
Funded by the Big Lottery

COULD YOU BE A CHAMPION



Could you help your community cope with welfare reform?



I am interested in becoming a Potteries Gold Community Champion

Name:

Address:

Telephone No:

Email:

Please indicate below if you have a preference for contact:

Email:

Postal:

Telephone:



Are you worried about how the changes to the benefit system will affect your community?

Has your community been hit by the bedroom tax?

Do you want to know more about how Universal Credit will affect your community?

Do you want to know more about Personal Independence Payments?

Citizens Advice Staffordshire North and Stoke-on-Trent is offering support and training to community groups / residents associations who are interested in helping people cope with the impact of welfare reform

We need Potteries Gold Community Champions to work with us to make sure that people get as much help as possible to cope with the changes to the benefits system and to claim the benefits they are entitled to



As a Potteries Gold Community Champion:

You will be a link between your community and the Citizens Advice Bureaux

You will let us know what the issues are for your community to help us plan our community talks

You will let your community know when we are coming to talk to them and what we will be talking about

You will help us set up pop-up advice sessions in your community

You will also have the option to train to be an accredited CAB advisor for your community

The Potteries Gold Team at CAB:

Will give you initial training about the changes to the benefits system

Will give you free on-going training and support at our monthly forums

Will give you telephone support when you need it

COME AND JOIN US!